

Under 1 Roof E-news - December 2015

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1. Under 1 Roof ends year with outcomes report

Under 1 Roof recently hosted an end of year morning tea with a presentation about the year's outcomes. 93 clients were exited from U1R during the year and outcomes and reflections can be accessed at this [link](#).

2. Welcome and thanks to Case Coordination Facilitators for 2016

Under 1 Roof is pleased to announce that a group of facilitators for the case coordination meetings will take us forward into 2016. The facilitators include:

- Travis Radunz – Mission Australia's Roma House
- Terraze Anderson and Arone – 139 Club Ltd
- Wendy Hovard – BHCL
- Dominic Hale – Communitify PIR
- Danielle Drew – Department of Health
- Barbara Baumgartner – Department of Health
- Naomi Laws – Churches of Christ Care Housing.

The facilitators will take responsibility for a couple of meetings each year and help to identify continuous improvements as we go.

3. Collaboration towards a Spring Hill Precinct Project

Under 1 Roof will be working with BHCL, Q Shelter, Roma House (Mission Australia) and Bric Housing on a Spring Hill Precinct event designed to outreach to local residents to explore housing options. Scheduled for mid-March, the event is seeking input and contributions from support and housing providers to participate on the day. Food, information, assessments and referrals will all be part of the program. If you or your agency would like to be involved, please call 0400 1964 92. This particular event is a great initiative by BHCL, and Q Shelter is offering space for planning meetings and to deliver services on the actual day! These events have already been flourishing through collaboration between Roma House (Mission Australia), Bric Housing and Q Shelter. If you are interested in helping to plan this event, you are welcome to call 0400 1964 92 for more details.

4. Under 1 Roof history: amazing work by the Rotary Club of Fortitude Valley

In 2006 the Rotary Club of Fortitude Valley began to knock on doors among agencies based in the inner northern suburbs to ask what are the issues, and how can they help? The result was brokering the first Under 1 Roof meeting to explore collaboration, coordination and service integration. As the clock ticks over to 2016, we are on the eve of this amazing work reaching a 10 year milestone. Under 1 Roof is always grateful for this contribution, continued commitment and encouragement. This was embodied at the Under 1 Roof End of Year Event when David Hassell (President elect for 2016-2017) and Julie Heckenberg (U1R Board) were on hand to receive a small token of appreciation for all of the practical support, effort and commitment. A heartfelt thanks to the Rotary Club of Fortitude Valley from all of us!

5. Sara Burns Visit: showcasing the Outcomes Stars

Under 1 Roof hosted events involving 40 people participating in discussions and seminars with Sara Burns, co-founder and co-author the Outcomes Stars. The focus was on implementation and the potential of the stars to drive client outcomes and service/system improvements. The sessions offered much food for thought and Under 1 Roof expresses heartfelt thanks to Sara for her generous allocation of time to Brisbane. Sara had contact with over 140 people during her brief stay – an amazing effort. Thanks also to Q Shelter for co-hosting the dinner with Sara.

If you want to know more about the Outcomes Stars you can visit:

<http://www.outcomesstar.org.uk/>

6. Under 1 Roof Events

Thursday 18 February 2016

Don't let the bed bugs bite

New Farm Bowls Club 969 Brunswick Street New Farm

9.30am-11.00am

A panel will present good practice in preventing, managing and eradicating bed bugs which are known to pose a significant threat to the sustainment of tenancies. Panelists will cover perspectives such as support provision, tenancy management and specialist help to achieve eradication.

Register [here](#).

Thursday 9 March 2016

Case coordination training

New Farm Bowls Club 969 Brunswick Street New Farm

9.30am-11.30am

This session outlines what case coordination is, what are some critical elements of success and what are some key practices which help it to work. The session will include a case study activity and discussion.

Register [here](#)

Thursday 21 April 2016

Pursuing recovery and responding to vulnerability: a synthesised approach

New Farm Bowls Club 969 Brunswick Street New Farm

9.30am-11.00am

This session will explore the application of recovery frameworks where there is significant vulnerability. How do we work to achieve recovery goals while also ensuring safety and a duty of care? This session will include a panel involving practitioners and consumers in a discussion exploring a meaningful synthesis between these two important elements.

Register [here](#)

Thursday 26 May 2016

Share housing models

New Farm Bowls Club 969 Brunswick Street New Farm

9.30am-11.00am

Can share housing models respond to extreme vulnerability, harness support contributions and create housing solutions? This session will examine:

- Scenarios where share housing can be effective in addressing housing and support needs

- Support models
- Housing supply options
- Case studies highlighting successes and learning
- Directions for the future....

Register [here](#)

Thursday 23 June 2016

Case Coordination Conference

9.00am-4.30pm followed by a networking event

Under 1 Roof is hosting a case coordination conference bringing together different agencies and individuals interested in and/or practicing in this area. As case coordination groups strengthen throughout Queensland, this event is designed to draw people together to share practice, learn skills and explore evaluation and measurement of impact over time. The day will include an opportunity for managers and leadership group members to come together for a session and will also create the opportunity for networking within and across regions.

Price: Early bird \$27.50 inc. GST | General \$38.50 inc. GST

Register [here](#).

7. Referrals to case coordination welcome

Any agency is welcome to make referrals to case coordination meetings. Reasons to refer include:

- A client has high and complex needs and would benefit from a multiagency response
- It is taking a long time to secure a sustainable housing outcome
- The situation is complex and the referring person/agency would appreciate some collegial support to think through a suitable support and housing plan.

The assessment form can be found here:

[Assessment form](#)

[Informed consent tool](#)

If you require more information or would like to book a time to present a client, please call 0400 1964 92.

8. Best wishes

On behalf of the participating agencies, we extend our best wishes for a peaceful and safe festive season. We hope it is a time for rest and reflection. See you all in 2016 and thanks for so many contributions to client outcomes in 2015.

9. Contact and participation in Under 1 Roof

The board is always interested to engage with agencies interested in participation in Under 1 Roof.

Contact Under 1 Roof on 0400 1964 92 or by visiting www.under1roof.org.au.

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