

Under 1 Roof E-news - October 2015

Website: www.under1roof.org.au | Events: [www.under1roof.org.au/members/Q Shelter and Under 1 Roof Calendar](http://www.under1roof.org.au/members/Q%20Shelter%20and%20Under%201%20Roof%20Calendar)

1. Under 1 Roof welcomes Annemaree Callander from BYS as co-chair

Under 1 Roof is pleased to welcome Annemaree Callander as new co-chair. This comes after three years of dedicated service in the role by David Cant from BHC. Annemaree takes on the new role beside Kent Maddock who continues to serve which provides great continuity along with the continued strength of having two people in the role. This is a great opportunity to thank David sincerely for his commitment to Under 1 Roof which has extended since its very inception in 2006, and to welcome Annemaree and say thanks for stepping up!

2. Home for Christmas project and event

Under 1 Roof is working extra hard to house an additional 10 people with high and complex needs before Christmas through its fortnightly case coordination meetings. The project highlights just how complex some people's needs are and that a multiagency response is critical. Under 1 Roof will be sharing what has been learned in this process at an end of year event on Thursday December 10 at 10am-11.15am. Stakeholders are warmly invited to attend to hear the results and share some morning tea to celebrate the end of another year of collaboration. You can RSVP [here](#).

3. Collaboration with Q Shelter

Under 1 Roof has recently been involved in launching a collaboration with Q Shelter to deliver more learning and development events to housing, homelessness and related sectors. There is a lot to be gained from working together to increase the learning and development events on offer which will be available in a joint calendar of events published four times each year. You can see the calendar here with a range of events taking place between now and Christmas.

4. Under 1 Roof history....

In March 2010, Under 1 Roof launched its intention to use multiagency case coordination work as a vehicle to support service integration in relation to specific clients. [This article](#) from Brisbane Times chronicles the event which took place at the 139 Club Inc. It is amazing how much time has passed and that those initial plans and aspirations have been made real. It reminds us of some of the early proponents of Under 1 Roof who have moved to other roles. It is encouraging that the processes of succession and of building structures such as the meetings and the board ensured continued implementation.

5. Learning and development events

Under 1 Roof Events

A seminar with Sara Burns

Founding Director of Triangle Consulting Social Enterprise and co-author of the family of Outcomes Stars.

Sara Burns from Triangle Consulting Social Enterprise in the UK will offer a seminar exploring how the Outcomes Stars can help improve client outcomes and drive organisational and sector-wide improvements to quality service provision.

Relevant to organisations already using any versions of the Outcomes Stars across diverse sectors, and those interested in knowing more, the focus of the session is on how it can be implemented for maximum impact.

Monday November 2, 2015

from 12.30pm-4.30pm

Includes networking lunch

Merthyr Uniting Church

52 Merthyr Road New Farm

Register at www.under1roof.org.au/members/

Early bird until 27 October for \$66 inc GST

General registration \$77 inc GST

A dinner with Sara Burns

Founding Director of Triangle Consulting Social Enterprise and co-author of the family of Outcomes Stars.

Co-hosted by Q Shelter and Under 1 Roof, Sara will lead a discussion about the strategic value of using the Outcomes Star and explore implementation challenges and opportunities from the perspectives of managers and CEOs.

This session is relevant to services or sectors using any version of the Outcomes Star (not just homelessness). There are over 20 versions of the Outcomes Star carefully adapted to different client groups and services.

Monday 2 November 2015

6.00pm onwards

At the Continental Café

21 Barker Street New Farm

\$110 including GST

Please see attached flier for more details. To register visit www.qshelter.asn.au/events

Warm referrals: assumptions, practices and key elements of success

Thursday 19 November 9.30am-12.30pm (No cost) (Venue details provided on registration)

A practical training workshop to develop skills in warm referrals ensuring vulnerable clients don't fall through the cracks.

To register go to: www.under1roof.org.au/members/

Managers' Meet

Thursday 19 November 10am-12noon - Lunch provided

Q Shelter 515 Wickham Tce Spring Hill

This session will be led by Christine Tuohy from Mission Australia and is an opportunity for managers to come together to exchange ideas, resources and tools which can strengthen service delivery and organisational development. The session will explore whether a regular managers' forum is a helpful contribution to people in leadership roles facing many different challenges to achieve service delivery outcomes, broader collaboration and organisational strength.

To register go to under1roof.org.au/members/

Home for Christmas End of Year Celebration

This event will present learnings from working in a concerted way to house an extra 10 people/households before Christmas. The event is also a chance for Under 1 Roof to thank the broader network of agencies that make such a difference to the clients that are assisted through case coordination work.

The Under 1 Roof board is therefore hosting a morning tea to share learning and celebrate the end of another year of collaboration. Everyone is welcome to attend.

To register go to under1roof.org.au/members/

QShelter events

Q Shelter has an amazing range of events on between now and the end of the year, with the promise of more to come in 2016. Here are some highlights with the full calendar and all registration details at this [link](#).

[Moving towards trauma informed practice: a journey shared by Mission Australia's Roma House - 28 October 2015](#)

[Introducing Good Governance Webinar Series - Webinar on four consecutive Thursdays from 5 November until 26 November](#)

A long way from anywhere: applying governance principles in rural and remote communities - 3 December 2015

An introduction to community development and its relevance to housing and homelessness responses - 10 November 2015

Cultural competency training for housing and homelessness services in Ipswich - 12 November 2015

Representing your organisation at QCAT - 16 or 24 November 2015

West Belconnen: a discussion of housing affordability in a major new housing development - 18 November 2015

Understanding Mental Health Issues - Nambour Venue - Tuesday 24 November 2015

Tenancy Law and Tenancy Sustainment in Townsville - 25 November 2015

House Keys User Group for Queensland - Webinar - 1 December 2015

6. Referrals to case coordination welcome

Any agency is welcome to make referrals to case coordination meetings. Reasons to refer include:

- A client has high and complex needs and would benefit from a multiagency response
- It is taking a long time to secure a sustainable housing outcome
- The situation is complex and the referring person/agency would appreciate some collegial support to think through a suitable support and housing plan.

Please use the [assessment form](#) to make a referral and call or text 0400 1964 92 to set a time.

7. Case coordination training wrap-up

Under 1 Roof was pleased to conduct Case Coordination Training recently with 14 participants and some great discussion about the place of case coordination in responding to homelessness. Participants had a lot of good ideas and came from Brisbane, Redlands, Ipswich and Toowoomba. Participants also spanned community and government services which always makes the discussion richer. Thanks to all the participants for coming and contributing as much as they did.

8. Contact

Contact Under 1 Roof on 0400 1964 92 or by visiting www.under1roof.org.au.

Fiona Caniglia

Mob: 0400 1964 92

P: 07 3358 1974

E: fiona.caniglia@gmail.com

Skype: [fiona.caniglia](#)