

UNDER 1 ROOF

COMMUNITY IN ACTION

Queensland Homelessness Strategy:



The questions

- What has been achieved through the National Partnership Agreement on Homelessness (NPAH)?
- How can we make the next iteration of the agreement stronger?
- How do we link housing and homelessness agendas in the new context in Queensland?

What has been achieved?

- We have a more explicit plan, more considered thinking on what actually ends homelessness
- More opportunities to work together and a deeper commitment to working together
- A significant new build of various housing products: a major leap forward

What has been achieved?

- Exits into homelessness are being reduced, prevented
- Including from hospitals, corrections, mental health
- Rough sleeping reduced
- We have made inroads into Identifying repeat service users
- Some working groups are making great progress such as the Hoarding and Domestic Squalor Working Group
- Place-based approach has enabled focussed capacity building in hot spot locations

What has been achieved?

- Common assessment tool, coordinated data collection – we will see the fruits of this work in time to come
- There is a greater focus on data and the collection of data
- More tracking of people across states
- Vacancy management for specialist system has improved

How can we make the next iteration of the agreement stronger?

- Focus on those jurisdictions where real success has been measured
- Focus on the simple: **housing + support**
- Release capacity through transferring title: the next big construction program
- Focus on reconfiguring resources to focus more on tenancy sustainment: Supporting People Program
- Collect, analyse and publish data on need and outcomes and reinvest in what is really working

How can we make the next iteration of the agreement stronger?

- Duration of need – needs to be explored on the ground – what does it mean for practice?
 - Rigorous and skilled assessment
- Increased interface between housing and the Specialist Homelessness Sector – so that housing services can link straight to SHS and vice versa

How can we make the next iteration of the agreement stronger?

- Shift coordination structures closer to the clients – care / case coordination framework which includes meetings to work on robust plans around individual clients
- Fewer discussions at the planning/concept level and more at the front-line direct service delivery level
- Resolve our differences through focussing on how to integrate services by talking about actual clients (with their consent)

How do we link housing and homelessness agendas?

- Housing is one critical part of ending homelessness: Homelessness is in part caused by lack of housing
- Work on continued housing supply and support combinations that separate these functions but see them working together seamlessly
- Reconfiguration of programs to achieve tenancy sustainment: more long term support programs combined with long term tenure for people who need it
- Learn together, train together, focus on practice and skill development.