

Under 1 Roof

Community in action

Under 1 Roof

New Year Gathering

Friday 24 February 2017

4.00pm-5.30pm

New Farm Bowls Club

A review of 2016's achievements and client outcomes, meet the board and launch a new program of learning events.

Cost: Free [Register](#).

Increasing our intentionality as Supervisors

Friday 10 February 2017

9.30am-12.30 pm

Brisbane

This session is aimed at professionals new to the role of supervising others and it will also be a useful refresher for those who may have been supervising for a while but have not had recent professional development on this topic. This training will cover:

- ◇ What is supervision?
- ◇ Why was supervision even developed as a concept?
- ◇ Main goals of supervision
- ◇ Skills and attributes to being effective in supervision
- ◇ Exploring how contracting in supervision works
- ◇ Provision of a range of tools and frameworks to help structure and direct the supervision process.

Training provider: Penny Gordon

Cost: \$55 inc. GST. [Register](#).

The difference with dialogue

Synthesis Series

Thursday 23 February 2017

9.30am-11.00am

Brisbane

This session will examine dialogue as a micro-skill. It will differentiate the role that skilled dialogue plays in building relationships, trust and agreements about how to best work together on shared challenges.

Speaker: Anthony Kelly

Cost: Free. [Register](#).

Care coordination

Practice and process.

Tuesday 7 March 2017

11.00am-2.00pm

St Vincent de Paul

Rigby Street Nambour

This is a practical session starting with a real case study where participants use collaborative assessments and planning to achieve an integrated approach to ending homelessness. From this exercise, the session explores frameworks, tools and roles that support care coordination.

Cost: Free [Register](#)

Aged care and homelessness: finding the path to support

Synthesis Series

Thursday 23 March 2017

9.30am-11.00am

The aged care system can offer support options for eligible people as part of a support plan or to sustain tenancies at risk. This session will hear from aged care sector specialists about how the aged care system works, what it can offer and how it can be accessed.

Speaker: Panel

Cost: Free. [Register](#).

Effectively navigating complexity

Friday 31 March 2017

9.30am-12.30pm

Brisbane

This facilitated conversation will focus on how do we effectively navigate complexity without succumbing to the invitations to overly simplify complex situations in our every-day work. The session will explore the potential impacts for consumers, team members and ourselves if we do not manage complexity effectively. It will focus on the skills required to consciously manage our own discomfort in very challenging problem solving situations. This conversation will be supported by some of the latest research and literature in the area of 21st century leadership attributes.

Training provider: Penny Gordon

Cost: \$55 inc. GST. [Register](#).

Collaborative practices day

Thursday 6 April 2017

9.30am-4.30pm

Brisbane

A full day event including sessions and guest speakers exploring the frameworks and skills that best support care coordination work. There will be opportunities to build ideas and frameworks to support collaborative work as well as opportunities for skill development in actual care coordination. Speakers are drawn from diverse sectors and backgrounds to provide an opportunity to reflect and consider our directions for future collaborative, care coordination work. Cost: \$110 inc. GST. [Register](#).

Facilitation skills in care coordination

Friday 5 May 2017

9.30am-12.00noon

Brisbane

A practical session providing skill-development activities followed by developing frameworks for effective facilitation of care coordination groups.

Cost: Free [Register](#).

Become a safety champion: effective responses to domestic violence

Day 1: Wednesday 10 May

9.30am-4.30pm

Day 2: Wednesday 15 June

1.00pm-4.30pm

Domestic violence is a leading cause of homelessness for women and children. Developing a clear understanding of the dynamics and the profound impact of being driven from your home by violence takes commitment and passion. [Become a safety champion for your organisation or service](#); advocate with authority; conviction and compassion for safe and robust responses to those impacted by domestic and family violence.

Participate in a two part training and professional development opportunity with key stakeholders and practitioners, DV Connect. More information about the program is available here.

See over

Under 1 Roof Community in action

Who should attend

- ◇ Anyone working within frontline service providers that has a passion for best practice safety responses
- ◇ Anyone who feels their knowledge of the dynamics of DV needs refreshing or deepening;
- ◇ Anyone who works with DV victims or with DV perpetrators;
- ◇ Anyone who feels they can contribute to strengthening their organisation's response to clients impacted by domestic and family violence.

Trainers: Mark Walters (Manager of Mensline and Training)

Toni Meyer (Clinical Manager DV Connect Womensline)

Cost: \$110 inc. GST [Register](#).

Trauma informed care and practice

Wednesday 15 May 2017

10.00am-4.00pm

Nambour

Trauma Informed Care (TIC) and Practice is a strengths-based framework grounded in an understanding of and responsiveness to the impact of trauma. TIC emphasises the importance of physical, psychological and emotional safety for both providers of services and those receiving care and support. This day-long introductory workshop will give an overview of the following:

- ◇ The evolution of frameworks leading to the development of TIC
- ◇ Defining trauma and exploring its prevalence
- ◇ Exploring impacts of trauma
- ◇ Elements of the TIC model
- ◇ Application of these elements to practice
- ◇ Being a Trauma-Informed service- what does it take?

The workshop delivery will be a mixture of provision of information, large and small group discussion, and opportunities to reflect on your own and your service's practice.

Training provider: Penny Gordon

Cost: \$110 inc. GST. [Register](#).

Collaborative practices day

Thursday May 18, 2017

9.00am-4.30pm

Mackay City Centre

The Regional Social Development Centre, Whitsunday, Isaac and Mackay Region, and the George Street Neighbourhood Centre are partnering with Under 1 Roof to hold a collaborative practices day bringing boards, workers and volunteers together from Mackay and surrounding regions.

The day will focus on developing frameworks and practices that support collaborative approaches responding to the needs of people including people with complex needs and vulnerabilities.

The morning session will be focussed on exploring frameworks and ideas aimed at helping participants to develop ways of thinking about and structuring collaboration that broaden the scope for how we work together.

The afternoon session will be a practical, hands-on workshop looking at collaborative approaches to service integration including collaborative assessment and robust support planning around client needs.

Cost \$110 inc. GST. [Register](#).

Subsidies for this session are available for organisations unable to pay. Please apply for a subsidy at this link.

Memorable meals: new ways to food security

Synthesis Session

Thursday 25 May 2017

9.30am-11.00am

Location: Brisbane

This session will hear from agencies exploring and pioneering models for food provision that harness the power of food to heal and unite, while grappling with one of humanity's most fundamental needs.

Speaker: Panel

Cost: Free. [Register](#).

Creating inclusive services: increasing access and building rapport with LGBTI people

Location: Brisbane

Part 1: LGBTI cultural awareness

Thursday 8 June 2017

1.00pm-5.00pm

A half-day foundational session in building capacities and capabilities in LGBTI cultural awareness.

Part 2: How to be an LGBTI inclusive service

Thursday 22 June 2017

1.00pm-5.00pm

This session focusses on organisational development and capacity to be LGBTI inclusive. It offers practical, action focussed ways of improving the accessibility of services.

Training Provider:

Ricki Menzies from QuAC

Cost: \$110 inc. GST. [Register](#).

Session one is an essential pre-requisite for session 2.

Share housing incubator

Thursday 29 June 2017

9.30am-11.00am

This session follows an earlier panel discussion on share housing. It was resolved at that time to host two facilitated discussions to incubate new ideas and develop concepts for new initiatives. This session is for people considering or undertaking share housing models who would benefit from sounding ideas with peers in a supportive facilitated session.

Cost: Free. [Register](#).

Training options in your region

To discuss training options for your region, please contact 0400 1964 92.

**UNDER 1 ROOF**
COMMUNITY IN ACTION

Cairns series

Care coordination practice and process.

Tuesday 28 March 2017
9.30am-1.00pm

This is a practical session starting with a real case study where participants use collaborative assessments and planning to achieve an integrated approach to ending homelessness. From this exercise, the session explores frameworks, tools and roles that support care coordination.

Cost: Free [Register](#)

The following sessions are offered as a series or as stand alone sessions. Each session costs \$44 inc GST or \$110 for the whole day.

Making the most of supervision

Monday 12 June 2017
9.00am-11.30am

Focusing on clarifying the purposes of supervision, the roles and skills involved in being an effective supervisor and an effective supervisee. This will be a conversational / interactional process supported by the provision of some theory on what we can do to maximise the supervision process for ourselves. This is a great session for people wanting to learn some ways to make the best use of your own supervision time.

Training provider: Penny Gordon

Cost: \$44 inc. GST. [Register](#).

Increasing our intentionality as supervisors

Monday 12 June 2017
11.45am-2.30pm

This session is aimed at professionals new to the role of supervising others and it will also be a useful refresher for those who may have been supervising for a while but have not had recent professional development on this topic. This training will cover:

- ◇ What is supervision
- ◇ Why was supervision even developed as a concept?
- ◇ Main goals of supervision

Training provider: Penny Gordon

Cost: \$44 inc. GST. [Register](#).

Effectively navigating complexity

Monday 12 June 2017
3.00pm-5.00pm

This facilitated conversation will focus on how do we effectively navigate complexity without succumbing to the invitations to overly simplify complex situations in our every-day work. The session will explore the potential impacts for consumers, team members and ourselves if we do not manage complexity effectively. It will focus on the skills required to consciously manage our own discomfort in very challenging problem solving situations. This conversation will be supported by some of the latest research and literature in the area of 21st century leadership attributes.

Training provider: Penny Gordon

Cost: \$44 inc. GST. [Register](#).

Learn and Share Program

In collaboration with the Learning Project Working Group, U1R is working to harness learning opportunities that agencies can share. U1R is working to enable information exchanges and linkages with learning opportunities across and between agencies and regions.

Opportunities for sharing learning experiences might include:

- ◇ Working with Under 1 Roof to record a podcast or webcast on a topic your agency is skilled and/or experienced in
- ◇ Offering a mentoring session with a senior manager or CEO
- ◇ Offering the opportunity for junior managers or emerging leaders to spend a 'day in the life' of a CEO or senior manager
- ◇ Offering the opportunity for a front-line worker to spend a 'day in the life' of another worker in a contrasting or different role
- ◇ Opening up training sessions that you are having to other agencies (one or a few places)
- ◇ Offering a seminar on a topic your agency has expertise in
- ◇ Sharing resources and tools in areas such as assessment, case-management, support planning and other related areas relevant to housing and homelessness
- ◇ Offering facilitation services for a collaborative learning or planning session
- ◇ Exchanging training spaces/venues for training events
- ◇ Promoting each events through newsletters, e-news or websites for other agencies.

This list isn't exhaustive. There may be ideas that you have that don't appear here and that represent something you can share that contributes to the learning of others.

If you are interested in sharing a learning experience, you can call 0400 1964 92 to discuss your idea. Otherwise, you can register your idea at [this link](#) and U1R will be in contact.

Acknowledgements

Under 1 Roof gratefully acknowledges funding from the Department of Housing and Public Works to provide this training series. U1R also acknowledges assistance and partnership with Q Shelter in promoting and planning events.

Help us plan more sessions

If you have ideas for sessions, you can share them at this link. You can also call or email as follows: 0400 1964 92 and Fiona.caniglia@gmail.com. If you want to post a shared learning event or resource, you can tell us more at this link and U1R will be in touch to collaboratively develop your idea further.

If you are interested in these or other topics in more locations, let us know by calling 0400 1964 92.

Referrals to case coordination

Any agency is welcome to refer clients to case coordination meetings. Meetings take place every two weeks in inner Brisbane. Use the U1R case coordination referral form and call to plan your attendance: 0400 1964 92.

Forms can be found at this link: [Case coordination referrals](#).

Tell us your training needs [here](#).

Case coordination training session

Under 1 Roof can offer a half day training session on case coordination work responding to homelessness.

Register for all events: www.under1roof.org.au/events/

Contact : 0400 1964 92 or fiona.caniglia@gmail.com

Website: www.under1roof.org.au